

Quality:
The Common Thread

Portraits & Profiles

Gifts of
Remembrance

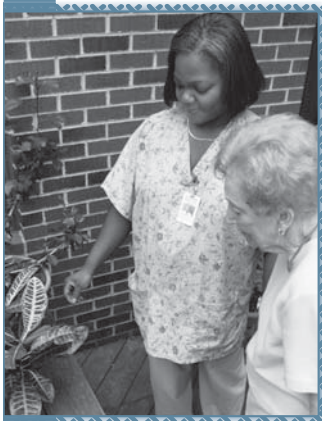
2010 Golf Outing



PRESBYTERIAN HOMES
GENEVA FOUNDATION

THE CIRCLE

Quality: The Common Thread to our Brand of Care



ACHIEVING QUALITY AND EXCELLENCE takes more than a promise; it takes commitment, time and hard work. In our 106 year history, quality is our steadfast commitment and the core value woven into the culture, structure and delivery of service in each of the communities we serve. It's often intangible but nonetheless important — our quality of care is second to none.

Staff is committed to success in all areas; from our nursing care provided in our health care centers to the assistance received in our charitable programs; from dining services to activities there is a distinctive level of quality we strive to surpass every day. Our work is rewarded in quiet ways, a meal well received with a smile, a family comforted, grounds well kept, a floor well-shined. Sometimes, though, stories emerge that are so powerful and meaningful that we cannot help but share them.

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Above: Doug Seleen, Sarai Case, Florence Cook and Danielle Williams look on as Chaplain Intern Jon Wilterdink lights the Advent candle in Elliott Chapel. Caption can continue here as one line.

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CONTINUED FROM PAGE 1

When **Barbara and Melfort Campbell** moved into Lake Forest Place five years ago, they knew they were entering a special place. Barbara, a third generation Lake Forester and Melfort, a British transplant, had known about Presbyterian Homes and Lake Forest Place for many years. What they didn't know all those years ago was that he and his wife would live in the suggested retirement community and that one day, the care his wife Barbara would receive at Lake Forest Place would ultimately save her life.

Charlene's family had hoped the senior apartment building she moved into would provide her with comfort for years to come. She liked being with others her own age and the access to senior services in the community proved helpful. But, later when the building came under new management, the activities room was taken away and closed off for business purposes. Sometime later, Charlene's family discovered that she never left her small apartment.



Charlene

Charlene had withdrawn from her social life, her family, and was reluctant to venture out on her own. She was quickly spiraling downward. Isolated and at a loss, her family moved her into an apartment in their building so that they could be of more assistance but damage had been done. Then they found Great Opportunities Adult Day Services.

Esther was a very creative and highly motivated woman. When she suffered from a stroke she was left with limited mobility and movement in her hands. When she could no longer participate in her usual social life, she became withdrawn. Her daughter sought help.

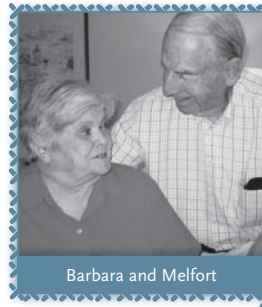
Esther started attending Great Opportunities three days a week.

Though these people come from different neighborhoods and backgrounds, have different needs and interests and their reasons for seeking our services vary, they do share one common thread — the wonderful successes attributed directly to the quality of care they received at one of the Presbyterian Homes communities.

Barbara is not shy about how she feels about Presbyterian Homes, "Oh yes," she exclaims, "I am a big fan!" and she has every reason to be. Two years ago, in the middle of a blizzard, Barbara was admitted to Balmoral Health Care Center at Lake Forest Place with a serious wound and other complications. "I never thought she would make it back home," her loving husband Melfort remembers. Barbara required regular medical attention and remained in the Balmoral Health Care Center for two years. Melfort worked with staff to move from their cozy cottage to an independent living apartment with hopes that she would be able to come home.

"The staff was determined that I was going to make it," Barbara remarks, "I never would have met these kind caring people. But they are like my family now. That is what sustained me — the quality of care and the people administering it." When Barbara was admitted, no one thought she would ever move home again, but this year, Barbara moved into the apartment which Melfort made ready for her. The staff who became her family still come to visit, bringing babies that were born, and pets lovingly discussed as they nursed Barbara day and night back to health. "People in Presbyterian Homes go the extra mile. They loved me, I loved them and that made the difference."

Charlene has come back out of her shell. "At home she is much more alert and can follow the plot of the show or movie we are watching. She can participate once more in our family activities," her thankful son gushes to staff, "she doesn't tell me much about what goes on there [at Great Opportunities] but



Barbara and Melfort



Esther

I know it's making a difference." Charlene is one of the star players in the groups' weekly balloon volleyball games and loves the new friends she has made. "She is re-acquiring some of what she lost. We are regaining a member of our family and for that we are truly grateful."

Esther, meanwhile, is dedicated to rehabilitating her hand which suffered the most damage by the stroke. Creative projects such as colored pencil drawings, painting, and crocheting are a big help. She is determined to gain as much use of her hand back as possible, and she is succeeding. "Mostly I have incredible peace of mind that my mother is not at home alone," her daughter remarks, "I know the staff at Great Opportunities cares for her and she is provided encouragement every day."

Our quality of care is why people want to live in a Presbyterian Homes community. It is the reason why we receive referrals for services and why our programming has been featured in the press.

Our culture of excellence is why international visitors looking for a good model of care look to Presbyterian Homes. It is why our business partners use our campuses as a showcase for their services and why our employees have long tenures with us and encourage their friends and family to work here.

It is what makes Presbyterian Homes unique — our ever stretching search for the best of the best, for the achievement of excellence in quality care. ○

WHAT IS PERSON-CENTERED CARE?

Even though the words 'retirement community' weren't around back in 1904, our approach to caring for each individual has not changed since our founding.

Personal Centered Care in today's terms represents the beginning of a philosophical shift in our culture toward aging and the care of older adults. A retirement community is not the nursing home of years past. Though we do offer skilled nursing, Presbyterian Homes is not considered a nursing home. We are a real home providing real community — not just to provide nursing care or simply a bed to grow old in.

The standard — and outdated — approach to nursing home care is based on an institutional model consisting primarily of devotion to rigid routines, where residents are required to fit into the institution's schedule. Quite to the contrary, the newer approach to retirement living is based on a relational model called Person Centered Care.

Person centered care respects the voice of each resident. It is a continual process of listening, learning from and the identification of needs as well as strengths. The approach is to engage people, care for them and to promote their independence. This approach is particularly important to residents requiring advanced health care.

Presbyterian Homes has embraced the ideology of person centered care. Staff are trained to listen carefully and pay attention to details. To not only note a resident's preference but to adapt to that preference. Ever empowering to our staff is the ability to make a real personal difference to each of our residents' daily lives. Person centered care requires us to know what residents want and build our schedule and operations around their desires. It represents a respect for an older person's entire life, and to recognize that even as we age we do not diminish in our personhood.

The heart of this approach and practice is the belief that people, regardless of their age or infirmities, should be treated like valued members of our community. It is the foundation upon which our legacy of quality care has been established. Then in 1904 as it is now, person centered care is an integral component for how we "do business" at Presbyterian Homes. ○



NEW HOPE SCHOLARSHIP & WOMAN'S BOARD NURSING SCHOLARSHIP

Scholarships that Make a Difference



"I tell the other nurses to be tough on me, because I want to learn. This job is important and you have to give residents exactly what they need, so I want everyone to tell me exactly the right way to do things."

Jackie Green, Woman's Board Nursing Scholarship Recipient

THROUGH ITS CHARITABLE PROGRAMS, Presbyterian Homes has helped hundreds of worthy older adults receive care and support that may have otherwise gone unfulfilled. Though these efforts are great, there is a group of individuals who aid and assist not only the recipients of our benevolent care, but every single resident here at Presbyterian Homes: our dedicated staff. Day in, day out, the over 1,500 employees of Presbyterian Homes are making a difference in the lives of residents.

From cooking and cleaning to upkeep and maintenance to nursing and physical therapy, Presbyterian Homes' staff serves residents every day in hundreds of different ways. As a means of expressing appreciation for their effort, Presbyterian Homes has created unique programs to promote our employees' personal development. These programs provide worthy Presbyterian Homes employees with financial aid to help offset their education costs.

The programs, funded entirely from individual donations, provide residents with a way to make a long lasting impact in the lives of those that help them on a daily basis. Qualified employees of Lake Forest Place and the Moorings are eligible for a New Hope Scholarship that can be applied towards any field of study they would like to pursue. On Westminster Place campus, the New Hope Scholarship and the Woman's Board Nursing Scholarship are available to Presbyterian Homes employees. While scholars are free to take courses in any subject regardless of its relation to their job, many employees choose to build upon their work experience at Presbyterian Homes and study related fields.

For this edition of *Portraits & Profiles* we are taking a closer look at some of the dedicated employees who have been given the opportu-

"All that we lack at birth, all that we need when we come to man's estate, is the gift of education."

~ Jean Jacques Rousseau

nity to better themselves through these scholarships, and how their time here at Presbyterian Homes has influenced their education goals.

At Westminster Place, **Jackie Green** found the Woman's Board Nursing Scholarship to be the tool she needed. It took Jackie three years of part time school while working in the dining room to get her Licensed Practical Nurse certificate. When a LPN position opened up in the McGaw Care Center, she was able to transition and immediately apply her education. Jackie has decided to continue her education with the goal of becoming a Registered Nurse, and has once again been granted support from the Woman's Board Nursing Scholarship. Jackie is determined to be the best she can be.

On the Moorings campus, **Victoria Kushida** is using the New Hope Scholarship to refine her skills. The 26-year veteran is so dedicated to care providing that she decided to take a series of courses aimed at today's young nursing students. Victoria expressed a desire to "remain current with the latest information regarding techniques and training in a changing health care system." She has already completed courses in cardiac arrest advancements and medical/surgical nursing updates, and is taking two more courses this semester concerned with geriatric disorders and cardiac diagnostics. The New Hope Scholarship is proud to support such a passionate life-time learner.

Sophia Parks is a familiar face to anyone who's spent time at the Kimble Fitness Center of Westminster Place. As a personal trainer there, Sophia doles out equal doses of pain and relief by pushing staff and residents through

customized training regimens and therapeutic exercises. Sophia's experience in the health industry guided her to apply for a New Hope Scholarship for a Medical Billing certificate. The program will teach her how to process client insurance forms and bills from physician's offices and billing agencies. For Sophia, one of the attractions to this work is that it allows her to continue her job at the Fitness Center while doing contracted billing work from home.



"These courses will not only help me achieve my degree, but will help me with more experience in the field in which I will be working."

Nicholas Johnson, Mary Barrow New Hope Scholarship Recipient

At Lake Forest Place, dining services employee **Nicholas Johnson** is using the support of the Mary Barrow New Hope Scholarship to pursue a degree in electrical and computer engineering. Currently an undergraduate student at College of Lake County, Nicholas' goal is to eventually transfer to the University of Illinois at Urbana-Champaign, one of the top Electrical and Computer Engineering schools in the United States. We wish Nicholas the best of luck in his future educational and professional aspirations!

These prime examples of scholarship recipients join the over 60 individuals since 2001 who — through the generosity of Presbyterian Homes residents, family, and friends — have been able to achieve their aspirations. The gratitude that these individuals have expressed is matched only by their pride in their work. "It's good to have a program like this, for people to achieve their goals," says Sophia. "I feel good knowing I work for a company that is interested in helping you further your dreams."

To learn more about these scholarship programs, contact the Human Resources Department. ○



"I love what I do, but it's so great to be able to develop a skill that I can use outside of work as well."

Sophia Parks, New Hope Scholarship Recipient

News Update

New Members Elected to Board

Three new board members announced

The Presbyterian Homes Board of Directors is pleased to welcome three new Board members.



Dr. Linda Hughey Holt, M.D., F.A.C.O.G. is a Board Certified OB-GYN practicing since 1981. She is a graduate of Yale University, a Fellow of the American College of Obstetricians

and Gynecologists, and completed her medical degree and residency training at the University of Chicago. Linda is a physician with the Midwest Center for Women's Healthcare in Skokie. She is the author of multiple books on women's health-care. Linda attends First Presbyterian Church in Wilmette. Linda and her husband John have three children and live in Skokie. She has been appointed to the Medical Services Committee.

Dr. E. Dennis Murphy holds A.B. and M.D. degrees from Georgetown University. He practiced medicine and endocrinology in association with Evanston Northwestern Healthcare in Evanston, IL, for 34 years and currently



serves as a consultant in medicine. He is a founding medical advisor, a board member and past board president of the Hospice and Palliative Care Center of the Midwest. Dennis, now retired, is currently chair of the Institutional Ethics Committee at North Shore University Health Systems. He attends Kenilworth Union Church. Dennis and his wife Anne have three children and live in Winnetka. He has been appointed to the Medical Services Committee.



Harlan Stanley is a real estate professional and Managing Director of LaSalle Investment Management. A graduate of Wesleyan and the University of Chicago, he attends Christ

Church Episcopal. Harlan and his wife Margaret have three children and live in Winnetka. He has been appointed to the Buildings and Grounds Committee. ○

A Heart for Helping Others



Brenda Long, Executive Director of Great Opportunities with 14-year old Margo Sheridan.

Intelligent. Articulate. Compassionate. All describe 14-year old Margo Sheridan. As Student Council President, Margo has organized fundraisers benefiting Great Opportunities Adult Day Services, one of the Geneva Charitable Programs.

In addition to raising money for Smile Train, breast cancer research, and school functions, Margo and her classmates at Saint Joan of Arc Elementary School, have hosted "Apples for Alzheimer's" a fundraiser selling a variety of apples, kindly donated by Afffy Taple in Niles, with all proceeds given to Great Opportunities Adults Day Services in Skokie. More than just a fundraiser, "Apples for Alzheimer's"

has become a mission close to Margo's heart.

In 2007, Margo's grandmother, Carole, began demonstrating more advanced symptoms of Alzheimer's. As Alzheimer's progressed, Margo's family realized they needed additional help in caring for Carole's specific needs. Upon a referral from their Parish, they learned of Great Opportunities, and found within the support Carole required. "My grandma loved going to Great Opportunities" Margo recalls with a smile. "Great Opportunities is all she talked about, all day long, from the minute she woke up."

Great Opportunities cares for adults with cognitive or behavioral conditions that require skilled attention. By providing need-specific activities and personalized healthcare services, Great Opportunities offers peace-of-mind to family caregivers and a safe, nurturing environment for participants.

Carole, loved life, loved being with others, enjoyed dancing, singing, and field trips — activities she was able to continue participating in throughout her 3 years with Great Opportunities. "Great Opportunities means a lot to me," commented Margo. "Knowing they were taking good care of my grandma, she was happy here. She enjoyed herself. Great Opportunities makes a difficult situation better for people." ○



Mats for the Homeless

Westminster Place Volunteers Paloma Larramendi and Heidi Niggli spend on average 5-6 hours a week working in the Craft Room at One Calvin. Every Wednesday morning, at Great Opportunities, a group of participants, volunteers and staff members gather to work. Their shared project is creating water and weather proof sleeping mats for the homeless out of plastic grocery bags. The participants love working on the project because they have said it gives them a project to keep them busy and an opportunity to help those that are less fortunate. Some of the participants at Great Opportunities have even started working on the project at home and have their grandchildren, neighbors and friends joining them.

This is a team effort offering opportunities for all people of all ages, abilities and skills to participate. One sleeping mat requires 500 to 700 plastic bags and approximately 35 hours of working time to make. Volunteers cut the bags into rings and loop them together to form "yarn." Using a single crochet they create a 3-foot by 6-foot sleeping mat. These are distributed by Cornerstone Community



Outreach to homeless in the region. The mats provide a small comfort to those finding themselves seeking shelter on cold, wet pavement or ground. The mats are surprisingly durable and resist mildew and bugs. Continuing with the green theme, all scraps of plastic leftover from the process are returned to local grocery stores to be recycled into new bags. Residents from Westminster Place, King Home and Ten Twenty Grove together with participants from Great Opportunities have created 40 mats and are still working on this inclusive, creative, and green project. ○



New Life Directors

New Life Directors were inducted at the May 13 board meeting and included some of our longest standing and most committed leaders. These included **Donald C. Clark**, elected in 1997 and served as president from 2003–2006, **Adrian F. Kruse**, elected in 1997 and served

eight years as Treasurer, **Mary C. Milligan**, elected in 1988 and remains a member of the Geneva Foundation Board, **James T. Rhind**, elected in 1985, **Eugene F. Sikorovsky**, elected in 1997, and **Dr. Milton Weinberg, Jr.**, elected in 1985. All of these members have significantly contributed to our organization and we join the many who honor their service. ○

Our Honor Roll

Our thanks to all who have supported the Geneva Charitable Programs with a gift to remember or honor your friends or family member. This issue of *The Circle* lists donors of *Gifts of Remembrance* received from November 1, 2009 to May 31, 2010. If you would like to remember or honor a family member or friend in a meaningful way, please consider making a *Gift of Remembrance*. Your gift is an investment in the life of an older adult in financial need who may attend Great Opportunities Adult Day Services, live at one of our Neighborhood Homes communities, or receive around-the-clock nursing care at one of our health care centers. One out of every seven individuals served by Presbyterian Homes receives financial support through gifts contributed to the Geneva Foundation of Presbyterian Homes.

As a donor of a *Gift of Remembrance*, you will receive an acknowledgment and receipt from the Geneva Foundation. An attractive notification card, which does not convey information of the gift amount, is sent as directed to the person honored or the family of the person memorialized. To send a gift: go online at www.presbyterianhomes.org/geneva; call 847-492-2959 or 877-440-4001 (toll-free); or simply fill out the enclosed gift envelope.

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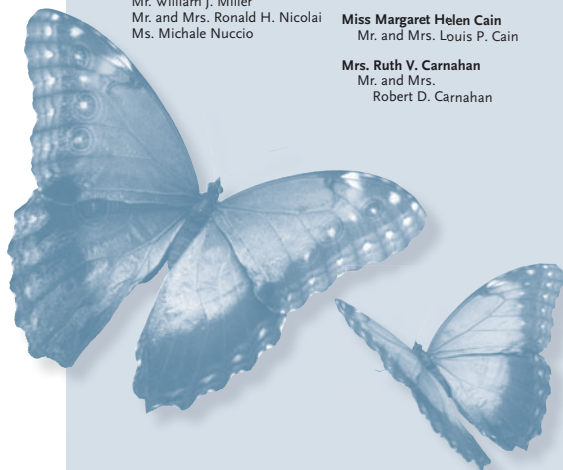
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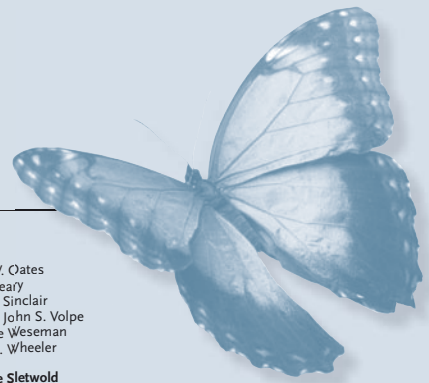
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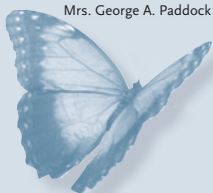
The Rev. Andrew Rosencrans
Mr. James A. de Haseth

Mr. Rita Stevens
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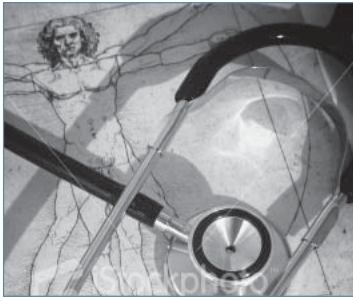
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Quality Care is a Science *and* an Art



WHEN WE THINK ABOUT THE CARE WE WILL NEED IN THE FUTURE, surely the first thing that comes to mind is the quality of that care. How, we ask ourselves, can we ensure that we will get care that is not only thorough and technically up-to-date, but also respectful and dignifying — in a word, caring?

The science of measuring the quality of health care is well-established, and an enormous amount of information about health care quality is available on-line, aimed to assist us in making health care decisions. However, this information is predominantly about the technical quality of health care. For example, health services research studies have long examined the structures and processes that lead to high quality care, whether sufficient amounts of services are available, and how efficiently services are delivered. Recent studies have a new focus, on the outcomes of treatments in recipients of care, especially in the areas of effectiveness of services and satisfaction with care. We have highly developed ways of measuring technical quality, both in clinical care and for research purposes.

From the newer field of caregiving research, however, we have learned that there is a second — and equally important — aspect of quality of care. The factors that make health care either caring or uncaring are not yet well understood. Thus to understand quality of care comprehensively we must go beyond the

scientific measurement of technical care, to understand caring as an art. Some people are better at it than others. Some people do it so well, so creatively, that their caring is an art.

Research, much of it from the nursing field, tells us that good caregivers have the innate or learned capacity to care. Various studies have described the very high level interpersonal skills that underlie caring work:

- being able to view a situation through the eyes of another person,
- being able to form relationships with those for whom we care,
- being interested in knowing the residents, and able to find commonalities with a wide variety of people,
- being able to find dignity in difficult work,
- being able to communicate without language,
- being flexible enough to do personal services (such as bathing) the way another person prefers them to be done,
- being able to make another person comfortable,
- being able to alter our speed of doing things to the speed of another,
- being alert to the needs of others,
- recognizing and responding to our own and residents' emotions, and
- being able to invoke reciprocity, so that residents do not feel indebted for their care.

Further, we can define three types of caregiving skills. At the most basic level, a good caregiver has to care about the quality of their care. The difference between “I love my work, it's my mission” and “it's just a job” is immeasurable. Second, a good caregiver has to care about her residents as people. She has to see them as valuable, and she has to see her caring work as valuable to them. Finally, a good caregiver has to learn to provide hands-on care in a gentle and caring way. Experienced care workers learn to convey comfort and caring



By Celia Berdes

Celia Berdes, Ph.D., is Director of Research for Presbyterian Homes and Assistant Professor of Medicine at Northwestern University. Presbyterian Homes is delighted to run her column as a regular feature in *The Circle*.

in the ways they carry out the mundane, and sometimes very intimate, tasks they perform.

Researchers face enormous methodological challenges in measuring the art of quality of care. The most important challenge is that quality is individually determined by residents' needs, preferences, expectations and perceptions. Thus, broad consensus about factors in the art of quality of care is elusive. Moreover, because care is created in the interaction between two people, the carer and the care recipient, quality is rooted in the kind of caring aptitudes outlined above, as well as the attitudes of care recipients toward their carers. There is variation, too, in each experience of caring. We think, for example, that some residents' experience of being cared for may be influenced by their ability to accept caring from others, and that the capacity of both carers and care recipients to form caring relationships is influenced by their earlier life experiences of caring and being cared for.

Finally, caring is to some extent conditioned by the organization within which it is provided. The best caring organizations enable their employees to care. They hire the best carers, provide the means for them to provide outstanding caring, and reward superior caregivers. They nurture the caring skills of their employees, and encourage them to form caring teams with other carers and caring partnerships with residents' families. This is our goal in providing person-centered care at all Presbyterian Homes communities. ○



Permanence in Changing Times

HARD WORK, PATIENCE AND DEDICATION.

While many of our youngest generation lose sight of these virtues, the Boys Scouts of America

continue to embody them by helping to better the world through special projects. Reaching the level of an Eagle Scout represents the culmination of hard work and learning as a Boy Scout. In order to become an Eagle Scout, one must “plan, develop, and give leadership to others in a service project that is helpful to any religious institution, school, or community.”

Several of the Scouts from Troop #42 of Lake Bluff have chosen to leave their mark on Lake Forest Place, where they have worked with their peers and parents to design and build a new accessible gardening table. The gardening table gives Lake Forest Place residents with

limited mobility the opportunity to continue to participate in their beloved hobby of gardening. Thus, the final project to become an Eagle Scout represents a rare application of greatness from someone so young.

Rohan Rao, a Life Scout, working to become an Eagle Scout, approached Lynn Jacobs, Director of Volunteer Services at Lake Forest Place, to see if there was anything that the Scouts could do to help the residents. Lynn suggested that the Scouts participate in gardening work with the residents. Together they built on the suggestion and came up with the idea to create a gardening table that is elevated making it accessible for those in wheelchairs. While the table is planned for completion by July 2010, the project will remain a partnership between the Scouts and Lake Forest Place. The Scouts plan to continue their work by helping residents with planting a variety of plants and flowers for years to come.

The dedication for the unveiling of the Garden Table will be on July 31, 2010 in the Healing Garden at 2:00 p.m. Please mark your calendars and come join the Scouts in celebrating. ○



Rohan Rao, a Life Scout from Troop #42 of Lake Bluff



FALL FELLOWSHIP

Drive Forward to a Better Future for Older Adults in Need

PURPOSEFULLY SET AT THE END OF THE GOLFING SEASON, the Geneva Foundation's Annual Golf Classic offers much more than just the usual round of golf, contests and prizes. By gaining entrance at some of the most exclusive clubs on the North Shore — we offer an experience of a lifetime!

It's not your typical golf outing — and it's not just the private club and their top notch staff that sets this event apart from all others. What makes it unique is the fellowship found in the last game of the year on a crisp fall day and at one of the most beautiful courses on the north shore, Onwentsia Club. Participants are brought together to play a great game of golf and to support a very worthy cause. If you've never been to Onwentsia, just the drive into the club will take your breath away with the pristine landscape views.

Each year we drive to a better future for older adults. What does that mean? It means that through a day of fellowship and fun we raise dollars for our annual fund. This annual fund directly benefits the operations of our five Geneva Charitable Programs. The golf outing also serves as a way for Presbyterian Homes to reach out to the community, through our business partners and locally owned businesses. It helps us spread the word about the good works we have been doing for more than 100 years.

Help us reach our goal of raising \$125,000. Reserve your spot on the tee sheet or become a sponsor. Or both! Sponsor opportunities are listed below. For more information or to sign up, call Sara McGuire at 847-866-1669 or through email at smcguire@presbyterianhomes.org.

PLATINUM SPONSOR LEVEL

Includes Two Foursomes
Outing Sponsor \$ 15,000

An exclusive opportunity to show your support!
This year's sponsor at this level will be offered greater overall coverage on the day of the event and in follow-up publications.

GOLD

Includes One Foursome
Club House Sponsor \$ 10,000
Score Card Sponsor \$ 10,000
Greens Fees Sponsor \$ 8,000

SILVER

Includes One Foursome
Score Board Sponsor \$ 6,000
Lunch Buffet Sponsor \$ 6,000
Hole Sponsor \$ 5,000

BRONZE

Halfway House Sponsor \$ 4,000
Driving Range Sponsor \$ 3,000
Golf Carts Sponsor \$ 3,000

GREEN

Golf Pro Sponsor \$ 1,000
Locker Room Sponsor \$ 1,000
Putting Green Sponsor \$ 1,000
Caddie Sponsor \$ 500

Mark your calendar for Monday, September 27, 2010. See you on the course!

CALENDAR WATCH

THE GIFT OF MUSIC SERIES

Join us for our concerts featuring organ and piano music in Elliott Chapel, Westminster Place, Evanston, Illinois. The concerts are free and open to the public.

SATURDAY, SEPTEMBER 11, 3:00 P.M.
William J. Neill Memorial Concert
Presents
Light Opera Works Revue

MONDAY, SEPTEMBER 27, 1:30 P.M.

Margaret Wilson
Organist
Alice Miller Chapel
Evanston, Illinois

MONDAY, OCTOBER 25, 1:30 P.M.

Douglas Bruce
Principal Organist
St. Franz Xaver Church
Münchenstein, Switzerland



2010 Golf Classic
Monday, September 27
Onwentsia Club, Lake Forest, IL